



ROBIN Release notes

Software version: 3.6.3 Datum:

13-09-2018

Release notes Robin software version 3

Software version 3 can be installed on the following Robin products:

- C01050 C01057
- C01060 C01068
- CO1300
- C01400 C01401
- C02050 C02058
- CO3050 CO3058
- CO3071 CO3074

! C01060 and C01061 only from serial number R1204-xxxx and up!

Latest version: 3.6.4 (Release date: September 19, 2018)

v 3.6.4:

New features

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Fixed bugs

• Fixed an issue in the Event mechanism of the Robin that disabled DTMF events starting with an asterisk (*)

Known problems

In rare occasions it's possible the browser doesn't refresh the status properly when checking for updates or installing updates. In this case, refresh the browser manually.



v 3.6.3:

New features

- Robin devices equipped with a keypad can use the green call symbol to call the default programmed preset (like the 'i' button on the keypad)
- The settings of Robin devices equipped with a keypad can be brought back to application defaults the same way as the other Robin devices
- The API of Robin Devices now supports token based authentication
- TCP keep-alive sysctl is now set to 180 sec

Fixed bugs

- Fixed an issue that prevented a video call made to a hunt group on the Broadsoft- (KPN één, RoutIT) platforms
- Fixed an issue where the video image show to a user wasn't displayed properly
- Fixed an issue when using passwords long passwords for the 'admin' or 'user'- user

Known problems

In rare occasions it's possible the browser doesn't refresh the status properly when checking for updates or installing updates. In this case, refresh the browser manually.

v 3.6.1:

New features

- Support for the new Robin Pro Line (CO3050, CO3052, CO3054, CO3058, CO3065, CO3066, CO3067 and CO3060)
- Added a Line-ID option to the SIP settings
- Added DNS SRV support
- Added denoise audio option (default on)

Fixed bugs

- Fixed an error that occurred when checking for new software versions.
- Fixed a compatibility bug with Grandstream GXV3240 and GXV3275 where the Robin could crash when other codecs then PCMA (G711-alaw) are configured in the Grandstream phone.
- Fixed a DNS resolving issue

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly when checking for updates or installing updates. In this case, refresh the browser manually.



v 3.5.1:

New features

• The Picture to e-mail Action (in the Events menu) supports not only the default e-mail address configured for a button or preset, but also custom e-mail addresses.

Fixed bugs

• Fixed a bug where the wrong destination e-mail address was used when using Picture to e-mail on a 2, 4 or 6 button Robin SV.

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly when checking for updates or installing updates. In this case, refresh the browser manually.



v 3.5.0:

New features

- Support for the new Robin SmartView Keypad and the Robin SIP Keypad products
 - Preset list
 - Keypad settings (lighting and tones)
 - PIN code feature, get access by typing a PIN code
 - Programmable Info 'I' button
- Picture to e-mail Send an e-mail containing a picture made by the camera of a Robin SmartView to a predefined e-mail address, eg. the person operating the Robin. This feature can be selected as an event-action in the Event mechanism of the Robin
- Quality of Service support Selectable DSCP classes for audio, video and SIP
- Separate RTP port ranges for audio and video
- The Robin API is extended. New API calls are supported, related to SIP settings, video and call logs. See the document 'How-To_Remote_Control_v3.5.0ENG.pdf' on our support site for in-depth information about the Robin API.
- Recording4All support has ended
- Registration / Activation no longer needed

! Note: Users of a Robin SmartView Keypad or Robin SIP Keypad with software version 3.2.2 installed should contact Robin Telecom Development before upgrading to software version 3.5.0.! - E-mail: support@robin.nl - Phone: +31 72 534 64 26 -

Fixed bugs

- Fixed a bug where the RTSP stream couldn't be set up correctly
- Fixed two Internet Explorer 11 bugs:
 - A Java script error was repeatedly displayed (Curvy Corners)
 - Video of the Robin SV's build in camera was not displayed
- Fixed a bug where Firefox could repeatedly display an authentication window
- Fixed a bug that caused error lines in the Robin Log when a WebRelay Quad LS is used
- Fixed a bug that caused 'Database saved x times in 60 sec' lines in the log file

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly when checking for updates or installing updates. In this case, refresh the browser manually.



v 3.2.2:

New features

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Fixed bugs

• In rare occasions the Robin can become unresponsive, a reboot is necessary to regain control over the unit again. This issue is fixed in this release.

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.

v 3.2.1:

New features

- Call log can contain 100 entries (was 40)
- IR support (HeliView)

Fixed bugs

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Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.



v 3.1.9: ->! Recommended for all Robin devices using software < 3.1.9!

New features

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Fixed bugs

- Important! Fixed an issue (started in v3.1.6) where the Robin can run very hot
- Fixed a problem with the echo canceller

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.

v 3.1.7:

New features

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Fixed bugs

- Fixed an issue where the network connection with a MS-Lync server could be interrupted
- Fixed a backlight / feedback tone issue with the Robin SV with Keypad

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.

v 3.1.6:

New features

 New echo canceller that allows higher speaker volume settings and microphone sensitivity settings.

Fixed bugs

• Fixed an issue where in rare circumstances the echo canceller could stop working.

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.



v 3.1.5:

New features

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Fixed bugs

Improved echo canceller.

Known problems

- In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.
- v 3.1.2:

New features

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Fixed bugs

Fixed a possible Ethernet connectivity issue.

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.

v 3.1.0:

New features

Support for the new Robin with Keypad

Fixed bugs

Fixed a time server bug.

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.



v 3.0.3:

New features

- New Action and new Source added to the Events Menu. Kadex Action and Kadex Source, for integration with the Kadex Domotica System
- Action Call in the Events menu is now able to call a custom extension instead of calling only the default extension
- Action Webrelay is now also compatible with the Webrelay X-301
- API command to control Switch 1 and Switch 2 has a new option: pulse, with variable pulse time

Fixed bugs

- When using an API command to switch Switch 1 or Switch 2 on a Robin HV, a warning line is no longer printed in the log
- Fixed a SIP incompatibility with Alcatel OXO version 8.x

Known problems

• In rare occasions it's possible the browser doesn't refresh the status properly, while checking for updates or installing updates. In this case, refresh the browser manually.

v 3.0.2:

New features

New Action added to the Events Menu. IQ-Messenger action, for integration with the IQ Messenger system

Fixed bugs

- Fixed Internet Explorer compatibility. The GUI layout is fixed.
- Changed speaker volume and microphone level setting
- Video performance update
- Possible crash when using RTSP fixed

Known problems

• When using an API command to switch Switch one or Switch two on a Robin HV, a warning line is printed in the log. The command itself works.



v 3.0.1:

New features

- Removed H.263 and H.263 1998 support
- HD video quality
- RTSP support
- Optional secondary register server
- Support for Robin HV and Robin CV
- 802.1x support
- New sources and actions added to the event mechanism
- Go-to-Robin (remote support) feature

Fixed bugs

- Fixed a rare instability issue (DNS related)
- Fixed auto discovery problem (mDNS / Bonjour)

Known problems

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Last software version 2: 2.0.0-3686

